| *SURVEY ID | ENTIFIER 16 | /    | //            | /    | / |
|------------|-------------|------|---------------|------|---|
| Year       | Agency Code | Prog | Client Number | Doc# |   |

\* session count: \_\_\_\_\_ \*Date: \_\_\_\_

## Evaluation of Services Survey (ESS) - LS

Thank you for your help. This form is voluntary. All information is anonymous and will not be used to make decisions about your services now or in the future.

**Instructions:** Please circle the number that describes how you feel.

\*Agency Name: \_\_\_\_\_

| Today's Da                                    | ate:   |              | _                   | Does<br>Not<br>Apply   | Strongly<br>Disagree                            | Somewhat<br>Disagree   | Slightly<br>Disagree | Slightly<br>Agree | Somewhat<br>Agree | Strongly<br>Agree |
|---|--|--------------|---------------------|--|---|--|----------------------|-------------------|-------------------|-------------------|
| A. About                                      | these services:  |              |                     | •••  |   |  |                      |                   |                   |                   |
| 1. This pr                                    | This program helped meet my needs.   |              |                     |  | 1   | 2  | 3                    | 4                 | 5                 | 6                 |
| _   | 2. I was given information and referrals for other services that I may need.   |              |                     |  | 1   | 2  | 3                    | 4                 | 5                 | 6                 |
| _   | I was given information on how the laws can help protect me.   |              |                     |  | 1   | 2  | 3                    | 4                 | 5                 | 6                 |
| 4. I was g<br>safe.                           | <ol> <li>I was given actual steps I can use to help keep me<br/>safe.</li> </ol>   |              |                     |  | 1   | 2  | 3                    | 4                 | 5                 | 6                 |
|   | . If I need help in the future, I would come to this program again.  |              |                     | 0  | 1   | 2  | 3                    | 4                 | 5                 | 6                 |
| B. Staff a                                    | nt this program:   |              |                     |  |   |  |                      |                   |                   |                   |
| 1. Treate                                     | Treated me with respect.   |              |                     | 0  | 1   | 2  | 3                    | 4                 | 5                 | 6                 |
| 2. Suppo                                      | 2. Supported me in my making my own decisions.   |              |                     | 0  | 1   | 2  | 3                    | 4                 | 5                 | 6                 |
| 3. Explair                                    | 3. Explained things in ways I could understand.  |              |                     | 0  | 1   | 2  | 3                    | 4                 | 5                 | 6                 |
| C. After l                                    | egal assistance a  | t this progr | am:                 |  |   |  |                      |                   |                   |                   |
| 1. I feel b                                   | . I feel better informed about my legal options.   |              |                     | 0  | 1   | 2  | 3                    | 4                 | 5                 | 6                 |
| 2. I bette                                    | 2. I better understand what happens at court.  |              |                     | 0  | 1   | 2  | 3                    | 4                 | 5                 | 6                 |
| 3. I felt more supported in court.            |  |              | 0                   | 1  | 2   | 3  | 4                    | 5                 | 6                 |                   |
| 4. How many times did you talk with a lawyer? |  |              | 0                   | 1  | 2   | 3  | 4                    | 5                 | 6+                |                   |
| Client plea                                   | se provide the fo  | llowing info | ormation:           |  |   |  |                      |                   |                   |                   |
| Gender:                                       | □ Female □   | Male [       | ] Transgender       | Sex  | ual orien                                       | tation: 🗆  | Heterose<br>Straight | exual/            | □ Gay/Les         | sbian             |
| Age:  | <ul> <li>□ 17 or younger</li> <li>□ 18-24</li> <li>□ 55-64</li> <li>□ 25-34</li> <li>□ 65 or older</li> <li>□ 35-44</li> </ul> |              |                     | ☐ Bisexual ☐ Queer/Other  Number of Children:  Marital ☐ Never married ☐ Widowed |   |  |                      |                   |                   |                   |
| Ethnicity:                                    | ☐ Hispanic/La  | tino 🗆       | Not Hispanic/Latino | Sta  | Status: ☐ Married ☐ Divorce ☐ Separated ☐ Comme |  |                      |                   |                   |                   |
| Race:   | ☐ American Indian/ ☐ Native Hawaiian/ Alaska Native Pacific Islander ☐ Asian ☐ White ☐ Black or African American ☐ Other Race  |              |                     | Lev  | hest<br>el of<br>ication:                       | □ 8 <sup>th</sup> grade or less □ Some college □ 9 <sup>th</sup> -12 <sup>th</sup> grade nongraduate □ Advanced degree □ High school graduate or GED |                      |                   |                   | aduate            |